

CONSUMER GRIEVANCE REDRESSAL FORUM

ELECTRICAL CIRCLE, ROURKELA

Plot No. UU/9, Civil Township, Rourkela-769004

Phone: (0661) 2952614, E-mail: grf.rourkela@tpwesternodisha.com

Bench:

Sri Achyutananda Meher (President), Sri Chitta Ranjan Dash (Member Finance), Sri Girish Chandra Mohapatra (Co-opted Member)

Corum:

Sri Achyutananda Meher ... President
Sri Chitta Ranjan Dash ... Member (Finance)
Sri Girish Chandra Mohapatra ... Co-opted Member

1	Case No.	RKL/ 716 /2024				
2	Complainant	Name & Address:		Consumer No:		
		Punu Sahoo		8141-2220-0160		
		Qr. No.S/19, At/PO -Area 7 & 8,		Contact No.:		
		Civil Township, Rourkela, Dist- Sundargarh.		9238595812		
3	Respondent	Name		Division		
		SDO-I, RSED, TPWODL, Rourkela.		RSED, TPWODL, Rourkela.		
4	Date of Application	04.12.2024				
5	In the matter of-	1. Agreement / Termination		2. Billing Disputes		✓
		3. Classification / Reclassification of Consumers		4. Contract Demand / Connected Load		
		5. Disconnection / Reconnection of Supply		6. Installation of Equipment & apparatus of Consumer		
		7. Interruptions		8. Metering		
		9. New Connection		10. Quality of Supply & GSOP		
		11. Security Deposit / Interest		12. Shifting of Service Connection & equipment		
		13. Transfer of Consumer Ownership		14. Voltage Fluctuations		
		15. Others (Specify) -				
6	Section(s) of Electricity Act, 2003 involved		42(5)			
7	OERC Regulation(s):				Clauses	
	1	OERC Distribution (Licensee's Standard of Performance) Regulations, 2004				
	2	OERC Conduct of Business) Regulations, 2004				
	3	Odisha Grid Code (OGC) Regulation, 2006				
	4	OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004				
	5	Others-OERC Distribution (Conditions of Supply) code, 2019				
8	Date(s) of Hearing	16.12.2024				
9	Date of Order	10.03.2025				
10	Order in favour of	Complainant	✓	Respondent	Others	
11	Details of Compensation awarded, if any.		Nil			
12	Appeared for the Complainant:		Appeared for the Respondent:			
	Pawan Kumar Sahoo		1. Er Sandeep Parida, SDO 2. Jay Krushna Sahoo, OAG			

ORDER

Brief Facts of the Case

The present case has been registered in this forum vide Case No. 716 of 2024. Brief facts pertaining to the case are that the Complainant is an LT-Domestic consumer having Consumer No. 8141-2220-0160 with CD of 04 Kw. That the Complainant wants to change ownership in his name and the Licensee is not clearing documents.

Gist of Arguments made by the Parties

Both parties were present in the hearing. The contentions made by the parties are as follows:

Submission of the Complainant:

- The complainant submitted the following documents.
 - Old complain on dt.19.10.2024.
 - Lease deed on dt.03.07.1976.
- He further submitted that he had made verbal complaints to the respondent about changing of ownership.
- He also requested the Forum to do the needful.

Reply Submission of the Respondent:

- The respondent produced the following documents:
 - Consumer history from FG system.
 - Statement showing application pending for NOC from old consumer.
- The respondent has not submitted his version in this case.
- However, the respondent requested the Forum to take appropriate decisions as necessary.

Findings of the Forum

Written/verbal Submissions were made by both parties and arguments were heard at length. This Forum, after hearing the parties and going through the relevant documents and provisions of law have concluded as follows:

- There are two consumers with number 8141-2220-0160 (Punu Sahoo) and 8141-2220-0171 (Siba Sahoo) from the outset.

- These two consumers are Bonafide consumers and there is no arrears, i.e., they pay regularly.
- Now Punu Sahoo wants to change his ownership from Punu Sahoo to Sibu Sahoo which requires no objection from old owners.
- Hence the complainant directed to submit the NOC as required and change the ownership.
- Therefore, it is decided by the Forum to reject the case.

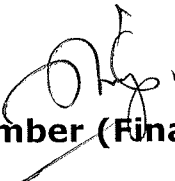
Directions of the forum

In view of the above facts and circumstances and after going through the documents submitted by both the parties, the Forum pronounces the following order as per regulations 155 and 157 of the Odisha Electricity Regulatory Commission Distribution (Conditions of Supply) Code, 2019.

- The case is dropped off.

The matter is closed herewith.


Co-Opted Member


Member (Finance)


President

No. GRF/RKL/ 183⁽⁴⁾

Date: 11/03/2025

Certified Copy to:

- 1) The Superintending Engineer, Electrical Circle, TPWODL, Rourkela.
- 2) The Chief Legal, TPWODL, Burla.

If the complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No. 3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievances Redressal Forums.

